
CQI Meeting

Thursday, November 30, 2017

Attendees

Audrey Webster, Franklin VNA&H, Cynthia Cooke, Concord Regional VNA, Gloria Thorington, QIO/QIO, Tammi Mozier, Central NH VNA & Hospice, Joyce P Johnson, QIN/QIO, Leslie Hammond, Home Care Association of New Hampshire

Agenda

Education & Events

1. [Webinars](#)- The Home Care Association has a dozen webinars over the next 3 months, on a variety of topics. Take a look, there's sure to be something that interests you and your team.
2. [Leadership Conference](#)- Colonnade Hotel, Boston, MA, Jan 16- 18, 2018. Exceptional workshops and expert presentations for existing and rising home care leaders.
3. [New England Conference](#) - will be at the Cliff House, Neddick Maine, April 25-27, 2018. This somewhat smaller retreat type venue will give attendees more opportunity to make meaningful connections with colleagues and vendors.
4. [Love Your Job? Share Your Story](#)- facebook promotion for Home Care & Hospice Month ends today at noon. Decent participation, 6-8 videos, voting ends at noon. All participants will receive a small gift card, and video with the most likes will get \$150 Visa Cash card.

2017 COP

5. On November 15, 2017 the Emergency Preparedness COPs: compliant with all requirements went into effect. On January 13, 2018 th QAPI Requirements relative to Standard 484.65 a-484.65 c and standard e will be in effect. July 13, 2018 is the deadline for performance improvement projects.
 6. How are you preparing for Jan 13 implementation?
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- a. Some have found [Kinnser's free trainings](#) useful. By printing the slides from their 90 minute presentation and giving the training yourself (in about an hour) you can do quicker it without the sales pitch.
- b. Lucy Saia had posed a question for the new guidelines, she wanted to know if the RN needs to sign off on the orders taken by an LPN. Although, in New Hampshire LPN's can take orders, it looks like the CMS guidelines will require the RN needs to sign off on them (409.43)
- c. Draft **Interpretive** Guidelines:
http://report.nahc.org/wp-content/uploads/2017/10/3819-F-HomeHealthAgency-CoPs_IGs.pdf
- d. The National Association for Home Care and Hospice has developed a side by side comparison of the current and final revisions to the Home Health Conditions of Participation. Significant changes are designated, the key in at the top.
www.nahc.org/wp-content/uploads/2017/10/final-cop-comparision.pdf
- e. The Home Care Alliance of Massachusetts has developed a CoP: Guides to Compliance which is available to at no charge to HCANH members. Contact Gina if you would like a copy. Their document was developed by their COP Task Force to interpret the guidelines, which have not yet been published.

Rehospitalization / Reducing Readmissions

Several patient assessment tools exist, and sites use these tools in various ways to assess readmission risk and stratify patients by the severity of those risk factors. BOOST®, has a different approach. It aims to “risk identify” rather than “risk stratify.” Try to target an intervention to mitigate that risk. [The 8Ps Risk Assessment](#) is not intended to be a score, but a checklist of risks that should be identified and addressed.

Joyce Johnson and the QIO have develop. The documents are provided below to alter as needed for your agency.

- [SHM BOOST: The 8 P Screening Tool- Identifying Your Patient's Risk for Adverse Events After Discharge](#)
- [Risk Assessment 8P Project: BOOST Implementation Toolkit](#)

LACE index was designed to predict early death or unplanned readmission after discharge from hospital to the community.

- [What is the LACE Tool for Reducing Hospital Readmissions?](#) (presentation)

- [LACE Index Scoring Tool for Risk Assessment of Hospital Readmission](#) (full tool)
- [Modified LACE Tool](#)

Joyce mentioned the problem now isn't necessarily getting the lowest number, but rather getting to the right "bottom" line. Other states have seen higher reductions, because they had further to go.

The Journal of the American Medical Association published an article this summer taking a new look at Mortality and Outcomes with 30-day risk standards for Medicare beneficiaries.

- [July 2017](#) Association of US Centers for Medicare and Medicaid Services [Hospital 30-Day Risk-Standardized Readmission](#) Metric With Care Quality and Outcomes After Acute Myocardial Infarction: Findings From the National Cardiovascular Data Registry/Acute Coronary Treatment and Intervention Outcomes Network Registry–Get With the Guidelines
- [JAMA: 2013](#) Association Between Quality Improvement for Care Transitions in Communities and Rehospitalizations Among Medicare Beneficiaries

Jimmo v Sebelius

According to CMS No "Improvement Standard" is (or has ever been) applied in determining Medicare coverage for maintenance claims that require skilled care.

In the case of Jimmo v. Sebelius , the courts agreed that Medicare claims involving skilled care were being inappropriately denied by contractors based on a rule -of- thumb "Improvement Standard" –under which a claim would be summarily denied due to a beneficiary's lack of restoration potential even though the beneficiary did in fact require a covered level of skilled care in order to prevent or slow further deterioration in his or her clinical condition.

CMS denied establishing an improper rule -of-thumb "Improvement Standard ." The Court never ruled on the validity of the Jimmo plaintiff's' allegations.

- [Jimmo Settlement page](#) on cms.gov
- [Corrective Action plan](#) (Feb 2017)
- [Improvement standard webinar](#)
- [Presentation on Jimmo Case](#)

Notes

- **IHI Open School** There has been quite a bit of turnover since the Open School was offered to agencies. We would need roughly 50 participants, but it may be a good time to offer it again. Leslie and Gina will discuss options for facilitation.
- **Lean Learning** Dashboard metrics-- next meeting Bonnie and Shetty can review the Lean dashboard and how to collect the data needed for 2 or 3 metrics
- **Emergency preparedness**-- how are rural agencies adapting their emergency plans to reflect real time disasters. Isolation, flooding, prolonged power outages? What lessons can be gained from Houston, Puerto Rico, Florida and more?

Next Meeting Agenda Items

January 25, 2018

NH Hospital Association

125 Airport Road

Concord, NH