

# Operational Lessons Learned from a Disaster Plan *That Didn't Work*

Wednesday, March 7, 2018, 1:00 pm – 2:30 pm  
Webinar Recording Available

This case study will help your agency better prepare for the unthinkable. Hear the experience of an agency that worked with local and regional groups to develop a comprehensive disaster plan only to discover **IT DIDN'T WORK!!** Emergency preparedness will be a top priority in upcoming surveys. Failure to comply can result in serious financial penalties, or even loss of your agency's license. Take the steps necessary to create a plan that *works*.

## Objectives:

At the completion of this webinar, participants will be able to:

- Review the required core elements of the rule, processes and ways to meet these requirements,
- Identify issues and obstacles some providers have encountered that are not often considered
- Educate your staff based on result
- Discuss how to assemble the required elements, access some additional resources and conduct your Table Top Drill

## Presenters:

**Kathy Roby, BSN, MA, MS, CHCE, Senior Project Manager,**

**Qualidigm.** Kathy is the Consulting Director at Qualidigm, which is

New England's QIN-QIO. She has lectured nationally on transformational change in the home healthcare setting. Roby has assisted large and small agencies develop strategic initiatives to improve quality, safety, and cost-effective service.

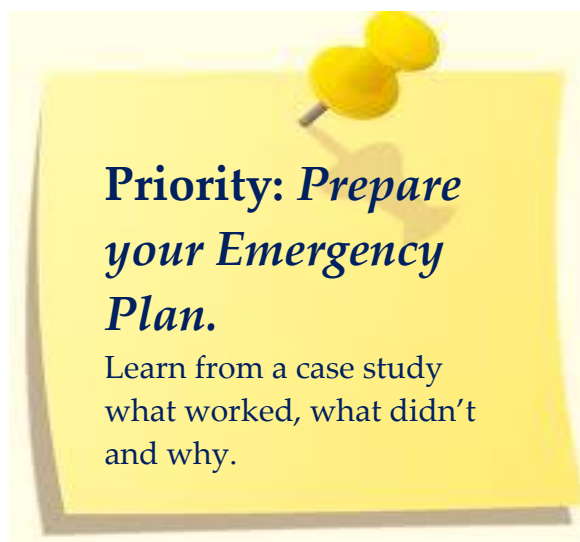
**Karen Goetchius** is a well-known and respected leader in home health, representing Region I to the national Association for Home Care. Karen has twenty years of experience and now leads the Ledyard Regional VNA in Southeastern Connecticut, making it an excellent example of a successful, respected small agency with quality outcomes and highly satisfied patients. Karen's efforts have proven that small providers can provide quality care, meet increasing technical demands and not only survive but continue to thrive.

**Registration Fee: Member rate is \$169.00 - Non-members \$269.00**

## Continuing Education:

The presenters and program planners have no conflict of interest regarding this webinar. RNs and LPNs must participate in the entire presentation for contact hours to be awarded. To apply for nursing contact hours, please e-mail a typed list, and attach an evaluation form and a completed sign-in sheet, listing the individuals at your facility that participated and noting those requesting contact hours.

Individuals requesting contact hours will receive a certificate of contact hours earned. Please make sure that you enter the Contact Person's name in the Registration Form. All correspondence and site registration information will be sent to this person. No commercial support has been provided for this program.



## Operational Lessons Learned from a Disaster Plan That Didn't Work

Webinar, Wednesday, March 7, 2018 from 1:00pm – 2:30 p.m., recording available

**Convenience:** Enjoy the convenience and cost-efficiency of a webinar – watch the speaker's slide presentation on the internet while listening by telephone or through your computer's microphone and speakers (VoIP). There is no limit to the number of attendees from your agency who may participate at your site using one phone line and a computer with internet access.

**Confirmation:** Prior to the webinar, a GoToWebinar link will be e-mailed to you. You will need to register through this link to attend the webinar. You will be sent a confirmation which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts, if available, an evaluation and certificate. **The webinar will take place from 1:00 p.m. to 2:30 p.m. EST.**

**Registration:** The registration deadline is March 2, 2018. Registrations may not be shared between agencies – the agency's registration covers the access of only one phone line/computer access to the webinar. Multiple site participation for your agency will require a separate registration fee for each connection. Please note: if your agency has sent in 1 registration but 3 people from your agency register through the GTW link, your agency will be invoiced for the additional 2 registrations. The handouts will be emailed to you to the email address you provide. Please feel free to provide an additional email address as a backup.

	Links to Live Broadcast & Recording	
	Member of VNAs of VT or HCANH	Non-member
<b>Operational Lessons Learned from a Disaster Plan that Didn't Work</b> Weds., March 7, 2018 1:00 pm -2:30 pm	<b>\$169</b>	<b>\$269</b>

### Registration:

Attendee Name: \_\_\_\_\_ Agency Name: \_\_\_\_\_  
Agency Address \_\_\_\_\_ Agency City, State, Zip: \_\_\_\_\_  
Attendee Email: \_\_\_\_\_  
Phone: \_\_\_\_\_ Alternate Email: \_\_\_\_\_

### Payment:

I owe the amount of \$ \_\_\_\_\_ for the courses selected above.

My check payable to (HCANH) is enclosed.

Charge my:



Credit Card Number \_\_\_\_\_ Exp. Date \_\_\_\_\_ Security code \_\_\_\_\_

Name (as it appears on card) \_\_\_\_\_

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Signature (required) \_\_\_\_\_

Register online at [www.homecarenh.org/education](http://www.homecarenh.org/education) or

### Mail, fax or e-mail this form to:

Home Care Association of New Hampshire, 8 Green Street, Concord, NH 03301

Fax: 603-225-5817, Ph: 603-225-5597, E-mail information to: [info@homecarenh.org](mailto:info@homecarenh.org)

Please contact the HCANH if you have questions about registering.