

**Public Notice**  
**New Hampshire Medicaid Care Management Procurement**  
**June 28, 2018**

The New Hampshire Department of Health and Human Services (DHHS) is seeking public input on its plan to solicit proposals from qualified organizations to deliver health care services to eligible and enrolled Medicaid participants through New Hampshire's Medicaid managed care program, known as New Hampshire Medicaid Care Management (MCM). The capitated, risk-based contract period will begin on July 1, 2019 and will continue through June 30, 2024. DHHS expects to select three managed care organizations (MCOs) willing to work responsively with the State, providers, and Members to provide high quality, integrated health care on a statewide basis. MCOs will arrange for the provision of services to a projected number of approximately 180,000 MCM Members including pregnant women, children, parents/caretakers, non-elderly, non-disabled adults under the age of 65, and individuals who are aged, blind or disabled, among others.

MCOs must have the capability to provide a person-centered, integrated, and comprehensive delivery system that offers the full array of accessible Medicaid services taking into account each person's physical well-being, behavioral health (mental health and substance use disorders), and social circumstances. DHHS will challenge its MCO partners to work more responsively with the provider community and Members to improve access to care and healthy behaviors. New Hampshire's MCM program will incentivize value over volume, enhance program efficiency, and hold MCOs accountable for demonstrable improvements in health outcomes.

In order to obtain public input prior to initiating the bidding process for the MCM contracts, DHHS will release the draft Request for Proposals (RFP) and draft MCM Model Contract, so that all stakeholders and the public will have the opportunity to see and comment on the State's plans for New Hampshire MCM. The draft RFP will be released **July 9, 2018** on the Department of Health and Human Services' website, <https://www.dhhs.nh.gov/>.

DHHS will convene six public information sessions throughout the state listed below. All sessions are scheduled for 5:30 to 7:30pm.

**Public Information Sessions**

DHHS will host six public information sessions at the following times and locations. All meetings are open to the public. Pre-registration is not required.

**Keene**

**Tuesday, July 10, 2018, 5:30-7:30pm**

Cheshire Medical Center, Auditorium (off the lobby)  
580 Court Street  
Keene, NH

**Portsmouth**

**Wednesday, July 11, 2018, 5:30-7:30pm**

Community Campus  
100 Campus Drive  
Portsmouth, NH

**Littleton****Monday, July 16, 2018, 5:30-7:30pm**

Littleton Regional Hospital, Taylor Caswell Conference Center  
600 St. Johnsbury Road  
Littleton, NH

**Manchester****Wednesday, July 18, 2018, 5:30-7:30pm**

Manchester City Hall, Aldermanic Chambers (3<sup>rd</sup> floor)  
One City Hall Plaza  
Manchester, NH

**Nashua****Thursday, July 19, 2018 5:30-7:30pm**

Harbor Homes, Board Room, 2<sup>nd</sup> floor  
77 Northeastern Blvd.  
Nashua, NH

**Concord****Tuesday, July 24, 2018, 5:30-7:30pm**

Department of Health and Human Services  
Brown Building Auditorium  
129 Pleasant Street  
Concord, NH

If accommodations are needed for communication access such as interpreters, CART (captioning), assistive listening devices, or other auxiliary aids and/or services, please contact Leslie Melby at [Leslie.Melby@dhhs.nh.gov](mailto:Leslie.Melby@dhhs.nh.gov) or 603-271-9074 no later than July 2, 2018 for the July 10 and July 11 sessions; no later than July 9, 2018 for the July 16, July 18 and July 19 sessions; and no later than July 17, 2018 for the July 24 session, in order to assure availability. Requests made later than these dates will attempt to be accommodated but cannot be guaranteed.

**Public Comment**

DHHS would like to hear your comments on the draft MCM RFP, including the draft Model Contract. The public comment period for the MCM Procurement draft RFP is from July 9, 2018 through July 27, 2018. The public comment period will close on July 27, 2018 at 5:00 pm Eastern Time. All comments must be received by 5:00pm Eastern Time on July 27, 2018. After hearing the public's ideas and comments, DHHS will make final decisions about what changes to make to the MCM RFP and Model Contract.

There are several ways to give your comments to DHHS. One way is to attend a public information session held at the dates/locations noted above. At the public information sessions, you may give verbal or written comments to DHHS. Another way to provide your comments is by emailing comments to: [nhmedicaidcaremanagement@dhhs.nh.gov](mailto:nhmedicaidcaremanagement@dhhs.nh.gov). You may also submit comments by regular mail to Leslie Melby, NH Department of Health and Human Services, Attn: MCM Procurement, 129 Pleasant Street, Concord, NH 03301; or in person to Leslie Melby, NH Department of Health and Human Services, Fred H. Brown Building, 129 Pleasant Street, Concord, NH 03301.

All information regarding MCM Procurement can be found at <https://www.dhhs.nh.gov/ombp/medicaid/mcm-procurement.htm>.

DHHS will update this website throughout the public comment process.