

# 2014

## New Hampshire Hospice and Palliative Care Organization

### 2014 REPORT TO OUR CONSTITUENTS

#### VISION

All people in New Hampshire will have access to excellent care that is valuable and meaningful to them when facing life-threatening conditions.

#### MISSION

New Hampshire Hospice and Palliative Care Organization (NHHPCO) promotes excellence in hospice and palliative care by:

- Raising public awareness and expectations
- Educating professionals and other caregivers
- Advocating for a legislative and regulatory agenda aligned with our vision
- Providing professional networking opportunities for membership
- Engaging organizations to participate with us in our vision and mission

#### RATIONALE

NHHPCO exists to benefit the people of New Hampshire. In collaboration with others, NHHPCO advocates for improved access to excellent hospice and palliative care and for related services to meet health needs of people facing life-threatening conditions and provide support to their families.

NHHPCO works to foster a climate in New Hampshire that facilitates the work of provider members to further their own vision and mission in their local communities, and contributes to their capacity building and development.

#### GOALS

- Increase public awareness of hospice and palliative care
- Advocate effectively to improve access to hospice and palliative care
- Expand membership to represent those who have a stake in promoting excellent care at the end-of-life and care for persons with life-threatening conditions
- Support provider membership in delivery of high quality hospice and palliative care
- Secure adequate resources to fund goals and support the mission
- Establish NHHPCO as a strong collaborative leader in promoting services to meet health care needs of people facing life-threatening conditions and provide support to their families



*Thank you to our departing board members!*

**Lois Ferguson, Madeline Gerken, and Michael Lehrman** have displayed a true commitment to end-of-life care that has translated into many of the important advances NHHPCO has made in the past few years.

## MESSAGE FROM THE PRESIDENT

Dear Colleagues,

**T**he last year has been a very busy one for hospice and palliative care providers in New Hampshire. Hospice has experienced increasingly complex and time consuming regulations and reporting requirements this year including additional patient specific data bills related to mediation and staff involvement with patients reported on the bills, part D medication pre-authorizations and a new hospice item set coming in July. NHHPCO, through its administrator's group, has been very active with education and sharing of expertise. Thank you to Barbara LaFrance and Joe Peterson for leading this group.



Palliative Care was a frequent topic in Concord, with several bills pertaining to palliative care and end-of-life care. At each turn, NHHPCO had been there to represent all of the patients who receive hospice care and who receive palliative care in our state. I had the pleasure with Dr. Sanders Burstein from our Board to serve on the Palliative Care Commission, whose work culminated in a bill being submitted to create a Palliative Care Center for the state of New Hampshire. Should this bill succeed through the legislative process, it would create a center for research and education for consumers and providers alike. NHHPCO would have a seat on their board, which will help ensure that in the future, palliative care and hospice are available to all who need it in our state.

Warmest regards,  
**Carla Braveman**  
*NHHPCO President*



*NHHPCO and NH Comprehensive Cancer Collaboration recently partnered with a community-based research class taught by Alison Paglia, Associate Professor at UNH Manchester, to explore spiritual care as an essential component of palliative care, develop material to include in a spiritual care services toolkit, and explore the general willingness of the student population to discuss death and dying.*

## MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear NHHPCO Members,  
Friends and Colleagues,

**T**hanks to all of you, NHHPCO is more engaged with each passing year in collaborative relationships and statewide discussions to ensure our collective ability to respond to community members looking for quality end-of-life care. Healthcare has become central to the national discussion. Everyone is working harder than ever to preserve and improve care in New Hampshire. I am continually proud to work with providers of hospice and palliative care services throughout our state, as well as dedicated board members and volunteers. Together we make a difference.

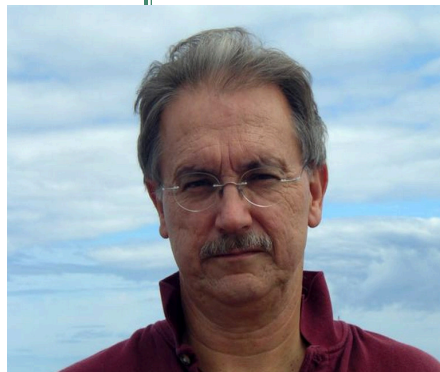


Respectfully,  
**Janice McDermott**  
*NHHPCO Executive Director*

### THE IRA BYOCK & YVONNE CORBEIL AWARD

In 2013 the NHHPCO established an award to honor the wonderful work of Ira Byock and Yvonne Corbeil during their ten years in New Hampshire. With their help, Patrick Clary (pictured below), MD NH Palliative Care Service and Rockingham VNA & Hospice, was named the first recipient of this prestigious award for his contributions to improving end-of-life care in our state by bringing together a network of clinicians, enabling communication, quality improvement, and educating clinicians through organized approaches to teaching and studying about palliative care. Dr. Clary was instrumental in bringing Ira and Yvonne to New Hampshire, making him a fitting first recipient.

The Second Annual Ira Byock & Yvonne Corbeil Award will be presented at the NHHPCO Annual meeting to a person who has impacted end-of-life care for New Hampshire residents by improving quality, expanding access and/or increasing efficiency through innovation or collaboration.



The selection committee received nominations for the following four outstanding individuals: Mary Braun, MD, Home Health & Hospice Care, Dartmouth Hitchcock Manchester; Representative Laurie Harding, RN; Shawn LaFrance, ED Foundation for Healthy Communities; and Kristi Saunders, MD, Lake Sunapee Region VNA & Hospice. They are all winners in our eyes!

## WHO IS NHHPCO?

Last year, 4,000 people were served by New Hampshire's hospice and palliative care programs. Such care has been consistently reported by families to contribute to a much higher quality of life for both the patient and their supporting family and friends. NHHPCO is the only state-wide organization dedicated to promoting excellence in care for those facing such life-limiting situations by:

- Educating healthcare professionals, and other caregivers, who provide care in hospitals, nursing homes, outpatient, and homecare settings
- Raising public awareness and expectations for quality hospice and palliative care
- Advocating for legislative and regulatory changes that improve patient access to quality care

## ACCOMPLISHMENTS IN 2013-2014:

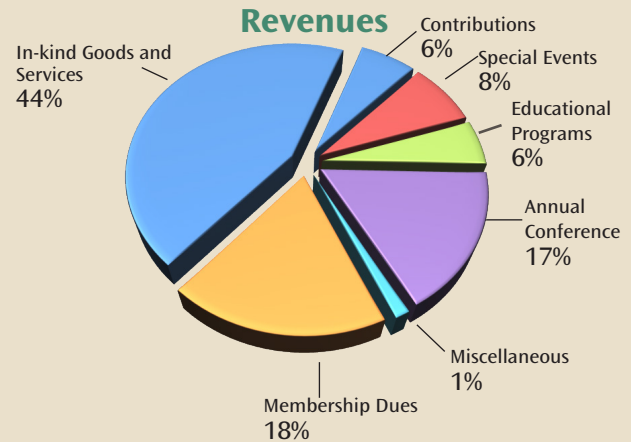
- Participated in the NH Healthcare Decisions Coalition to promote POLST and ACP legislation
- Initiated a statewide VA/Hospice task group to advance the "We Honor Veterans" project
- Provided Hospice and Palliative Care (CHPNA) certification preparation to over fifty LNAs
- Introduced the Annual Ira Byock & Yvonne Corbeil Award for innovation and collaboration
- Hosted the 18th Annual Statewide Conference "It's Time for the Conversation"
- Hosted the Second Annual Hospice Volunteer Education Day
- Initiated a peer network group for Palliative Care Administrators
- Partnered with St Anselm's College to host an education day for hospice and LTC staff
- Promoted legislation to form and participate in a committee to study palliative care
- Surveyed NH healthcare providers to determine what is currently offered to families in need of palliative care (in partnership with the NHCCC)

**SAVE THE DATE:**  
**19th ANNUAL FALL CONFERENCE**  
*A Conversation for Everyone:*  
*Common Goals, Individual Perspectives*

**Thursday, November 6, 2014**

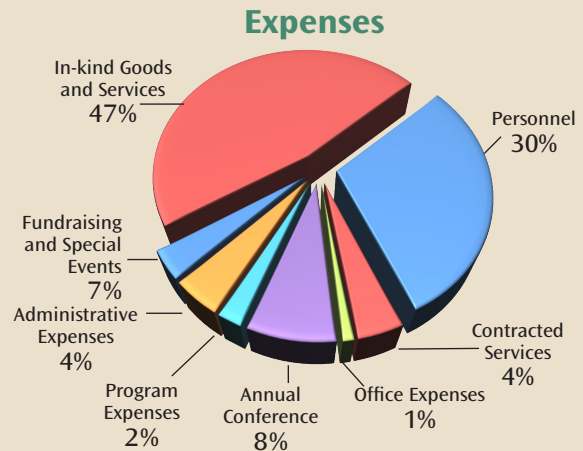
Southeastern Regional Education Service Center (SERESC), Bedford, NH

## NHHPCO FY 2013 REVENUES AND EXPENSES



Contributions	\$ 10,638
Special Events	13,050
Educational Programs	9,026
Annual Conference	27,907
Miscellaneous	2,156
Membership Dues	30,478
In-kind Goods and Services	73,614

**Total Revenues: \$166,869**



Personnel	\$ 46,623
Contracted Services	6,432
Office Expenses	1,584
Annual Conference	12,144
Program Expenses	3,440
Administrative Expenses	6,918
Fundraising and Special Events	5,493
In-kind Goods and Services	73,614

**Total Expenses: \$156,248**

## ***NHHPCO is grateful to all our members and donors...***

Financial donations as well as “In-Kind” donations are critical to our existence. The following is a partial list of the 2013 donors and sponsors that we are so grateful for.

*Bayada Hospice  
Peter Caulo and Family  
Gerald & Anne Chaille  
Catherine Corsiglia  
CJ Investment Group LLC  
Vera Cruz  
Dartmouth Hitchcock Medical Center  
Dunkin Donuts – Derry  
Gabi’s Smokeshack  
Anne & Ron Hebert  
Helms & Company, Inc.  
Home Care Specialists, Inc.  
Home Health & Hospice Care  
Home Care Association of NH  
Home Instead Senior Care  
Journey Home Thrift Shop - owner Janet Hamilton  
Mary & Glenn Kazanowski  
Sarah Kazanowski & Tim Linehan  
Joyce Lignelli  
Manchester Harley Davidson  
Mary Hitchcock Memorial Hospital  
Bruce Mast  
Merchant’s Auto  
Mount Prospect Academy  
Robert Nerbonne  
Ness/Rodenberg Family Foundation  
NH Comprehensive Cancer Collaboration  
NH Cremation Society  
NH Healthcare Association  
NH Hospital Association  
NH State Police  
Patti Nichols  
Parkland Medical Center  
Brian Pierce  
DeeMarie Pinfield  
Edith Previdi  
Anne Rawson, Accountant  
REIT Management & Research  
James St Jean  
Sheehan Phinney Bass + Green PA  
SolAmor - Life Choice Hospice  
The Peddler’s Daughter  
Toadstool Books  
VNA Health Systems of Northern NE  
VNA of Manchester and Southern NH  
Thomas Woodbury*

## **NHHPCO 2014 BOARD OF DIRECTORS**

### **Officers – Executive Committee**

#### *President*

**Carla Braveman, BSN, RN, MED, CHCE**  
Vice President  
Home & Community Services  
VNA of Manchester & SNH  
Manchester, NH

#### *Vice-President*

**Eileen M. Keefe, MS, RN, CNL**  
Chief Nursing Officer  
Parkland Medical Center  
Derry, NH

#### *Treasurer*

**Michael Lehrman, MS**  
VP Health Care Services  
NH Catholic Charities  
Manchester, NH

#### *Secretary*

**Lois Ferguson, MSN**  
Hospice Director  
Rockingham VNA/Hospice  
Exeter, NH

#### *Executive Director*

**Janice McDermott**

### **Board Members**

#### **Sanders Burstein, MD**

Medical Director  
Dartmouth Hitchcock Nashua  
Nashua, NH

#### **John Clayton**

Director of Communications  
NH Hospital Association  
Concord, NH

#### **Madeline Gerken, MD**

Hospice Medical Director  
Amedisys Hospice  
Londonderry, NH

#### **Andrew J. Kleiner**

Hospice and VNA Liaison  
Home Care Specialists, INC.  
Haverhill, MA

#### **Sandra Knowlton-Soho**

Manager, Palliative & Critical Care  
Dartmouth Hitchcock Medical Center  
Lebanon, NH

#### **Barbara Lafrance, RN, BSN, MSN**

Director of Hospice and Compliance  
Home Health & Hospice Care  
Merrimack, NH

#### **Phil Lawson, MD ABFP, ABHPM**

Med. Director of North Country  
Home Health & Hospice  
Palliative Care Consultant  
Littleton Regional Hospital  
Littleton, NH

#### **Patti Nichols, MSW, LICSW**

Coordinator/Counselor  
Palliative Care Program  
Concord Hospital  
Concord, NH

#### **Joseph A. Peterson, RN**

Senior Administrator  
SolAmor Hospice  
New Hampshire

#### **Martha Tecca, MBA**

Chief Strategy Officer  
Deyta LLC  
Lyme, NH

### **WHY DOES YOUR SUPPORT MATTER?**

Our mission is important to all the citizens of New Hampshire, but our resources are limited. We receive no state or federal funding, so your support will be added to our membership dues, donations, and proceeds from fundraising events to allow us to do even more.

For more information and membership application, please visit our website at [www.nhhpco.org](http://www.nhhpco.org).

***Thank you for helping us make a difference in the quality of care in New Hampshire.***